

## Regional Drug and Therapeutics Centre

### Services over Christmas and New Year 2009/10 and Holiday Periods 2010

Office Opening Hours - Christmas and New Year 2009/10		
<b>Medicines Information Service</b>		
Thursday 24 December	Open Morning Only	08.30 to 13.00 Only
Friday 25 December		Closed
Saturday 26 December		Closed
Sunday 27 December		Closed
Monday 28 December		Closed
Tuesday 29 December	Normal Service	08.30 to 17.00
Wednesday 30 December	Normal Service	08.30 to 17.00
Thursday 31 December	Normal Service	08.30 to 17.00
Friday 1 January 2010		Closed
Saturday 2 January		Closed
Sunday 3 January		Closed
Monday 4 January	Normal Service	08.30 to 17.00

**NOTE: Details of out-of hours arrangements on the following page**

Office Opening Hours - Bank Holidays 2010	
Friday 2 April (Good Friday)	Closed
Saturday 3 April (Easter Saturday)	Closed
Sunday 4 April (Easter Sunday)	Closed
Monday 5 April (Easter Monday)	Closed
Monday 3 May (Early May Bank Holiday)	Closed
Monday 31 May (Spring Bank Holiday)	Closed
Monday 30 August (Summer Bank Holiday)	Closed
Monday 27 December (In lieu of Christmas Day)	Closed
Tuesday 28 December (In lieu of Boxing Day)	Closed

## Out-of-Hours Services over Holiday Periods

### **NATIONAL POISONS INFORMATION SERVICE**

Available 24 hours/day 365 days per year

Call 24 hour service number at all times  
(Normal office hours and out-of-hours)

0844 892 0111

### **UK TERATOLOGY INFORMATION SERVICE**

Urgent enquiries regarding poisoning or chemical exposures  
in pregnancy available out-of-hours via NPIS

0844 892 0909

### **MHRA DEFECTIVE MEDICINES ALERTS**

The out of hours drug alert telephone cascade system  
initiated by the Medicines and Healthcare Products  
Regulatory Agency Defect Centre will operate in the usual  
way via information centres in Leeds and Newcastle

### **HEALTH PROTECTION AGENCY, CHEMICAL HAZARDS AND POISONS DIVISION (Chemical Incident Service)**

Call 24-hour CHAPD Hotline at all times  
(Normal Office Hours and Out-of Hours)

0844 892 0555